



Department of Medical Assistance Services
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www.dmas.virginia.gov

MEDICAID PROVIDER MANUAL UPDATE

TO: All Providers of Rehabilitative Services participating in the Virginia Medical Assistance Program, Managed Care Organizations providing services to Virginia Medicaid recipients, and all holders of the *Rehabilitation* Provider Manual

FROM: Patrick W. Finnerty, Director
Department of Medical Assistance Services (DMAS)

SUBJECT: Update to Second Edition of the *Rehabilitation* Provider Manual – 2006 Administrator/Owner Compensation Limits

UPDATE: R-01-05
DATE: 12/20/2005

The purpose of this memorandum is to notify you of changes to your *Rehabilitation* Provider Manual. The attached table shows the changes to the Provider Manual. Please download and insert the new pages into your manual and retain the attached table.

This update informs you of the Administrator/Owner Compensation Limits that are effective for cost reporting periods ending in calendar year 2006. Under Medicaid policy and the reasonable cost provisions of Attachment 4.19B to the *Virginia State Plan for Medical Assistance*, Administrator/Owner Compensation Limits are adjusted annually to reflect cost-of-living increases. The new limitations for calendar year 2006 are listed in the updated Appendix B.

Please review these changes carefully.

HEALTH MAINTENANCE ORGANIZATIONS (HMOs)

This memo does not apply to HMOs and is provided for your information only.

ELIGIBILITY AND CLAIMS STATUS INFORMATION

DMAS offers a web-based Internet option (ARS) to access information regarding Medicaid or FAMIS eligibility, claims status, check status, service limits, prior authorization, and pharmacy prescriber identification. The website address to use to enroll for access to this system is <http://virginia.fhsc.com>. The MediCall voice response system will provide the same information and can be accessed by calling 1-800-884-9730 or 1-800-772-9996. Both options are available at no cost to the provider.

COPIES OF MANUALS

DMAS publishes electronic and printable copies of its Provider Manuals and Medicaid Memoranda on the DMAS website at www.dmas.virginia.gov. Refer to the Provider Column to find Medicaid and SLH Provider Manuals or click on "Medicaid Memos to Providers" to view Medicaid Memoranda. The Internet is the most efficient means to receive and review current provider information. If you do not have access to the Internet or would like a paper copy of a manual, you can order it by contacting Commonwealth-Martin at 1-804-780-0076. A fee will be charged for the printing and mailing of the manuals and manual updates requested.

"HELPLINE"

The "HELPLINE" is available to answer questions on Monday through Friday from 8:30 a.m. to 4:30 p.m., except on state holidays. The "HELPLINE" numbers are:

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|----------------|---|
| 1-804-786-6273 | Richmond area and out-of-state long distance |
| 1-800-552-8627 | All other areas (in-state, toll-free long distance) |

Please remember that the "HELPLINE" is for provider use only. Please have your Medicaid provider identification number available when you call.

PROVIDER E-NEWSLETTER SIGN-UP

DMAS is pleased to inform providers about the creation of a new Provider E-Newsletter. The intent of this electronic newsletter is to inform, communicate, and share important program information with providers. Covered topics include changes in claims processing, common problems with billing, new programs or changes in existing programs, and other information that may directly affect providers. If you would like to receive the electronic newsletter, please sign up at www.dmas.virginia.gov/pr-provider_newletter.asp.

Please note that the Provider E-Newsletter is not intended to take the place of Medicaid Memos, Medicaid Provider Manuals, or any other official correspondence from DMAS.

Attached Number of Pages: (1)

REHABILITATION PROVIDER MANUAL
REVISION CHART
December 20, 2005

SUMMARY OF REVISIONS

| MANUAL SECTION | MATERIAL REVISED | NEW PAGE NUMBER(S) | REVISED PAGE(S) | REVISION DATE |
|---------------------------|-------------------------|-------------------------------|------------------------|--------------------------|
| Appendix B | Appendix B | | Appendix B | 12-20-2005 |

FILING INSTRUCTIONS

| MANUAL SECTION | DISCARD | INSERT | OTHER INSTRUCTIONS |
|---------------------------|----------------|----------------|---------------------------|
| Appendix B | Old Appendix B | New Appendix B | |